Find Your Path to Procurement Success People and Capability







Procurex, Glasgow
Tuesday 23 October 2018
Ian McNaught
Customer Development Manager

Scotland Excel Academy

http://academy.scotland-excel.org.uk

Find Your Path to Procurement Success









Leadership & Management

Project Management





Professional Practice

Innovation



Innovation

Borins (2008) and Osborne & Browne (2011) state "There is growing demand and pressure for the public-sector to become more innovative". This is in response to increasing citizen expectations, significant financial challenges and multiple "wicked problems" that cannot be easily solved, nor solved by increasing the funding of existing mechanisms and standard solutions.

Innovation

Hartley (2013) confronts the "myth that the market-driven private sector is more innovative than the public-sector..."

Bose-Nehles (2017) state there is a lack of knowledge relating to innovation at the individual level.



Definition

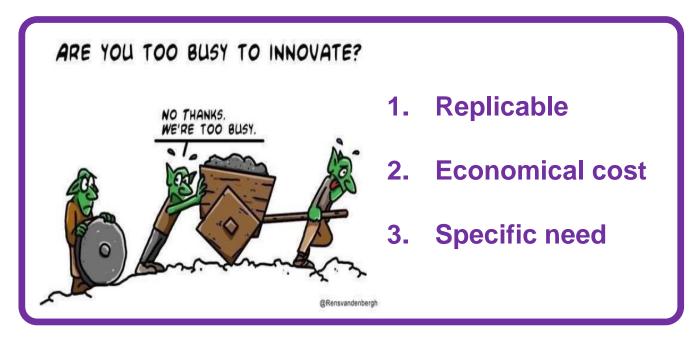
A thought or suggestion as to a possible course of action.



Innovation:



The process of translating an idea or invention into goods or services that create value which customers will pay for. To be called an **innovation**, an idea must be **replicable** at an **economical** cost and must satisfy a specific **need**.



Adapted from: http://www.businessdictionary.com/definition/innovation.html

Work-Based-Learning

Raelin (2008) states work-based-learning is centred around reflection on work practice and on live projects and challenges to individuals and organisations – the creation of knowledge is a shared and collective activity.

Gray (1999) states work-based-learning operates at both a formal and informal level supporting goal oriented, problem-centred experimentation followed by personal reflection on the outcomes.

Ability-Motivation-Opportunity

Applebaum et al (2000) state the abilitymotivation-opportunity framework stresses the combination of all components affecting organisational performance through discretionary effort.

Ability

Motivation

Discretionary Effort

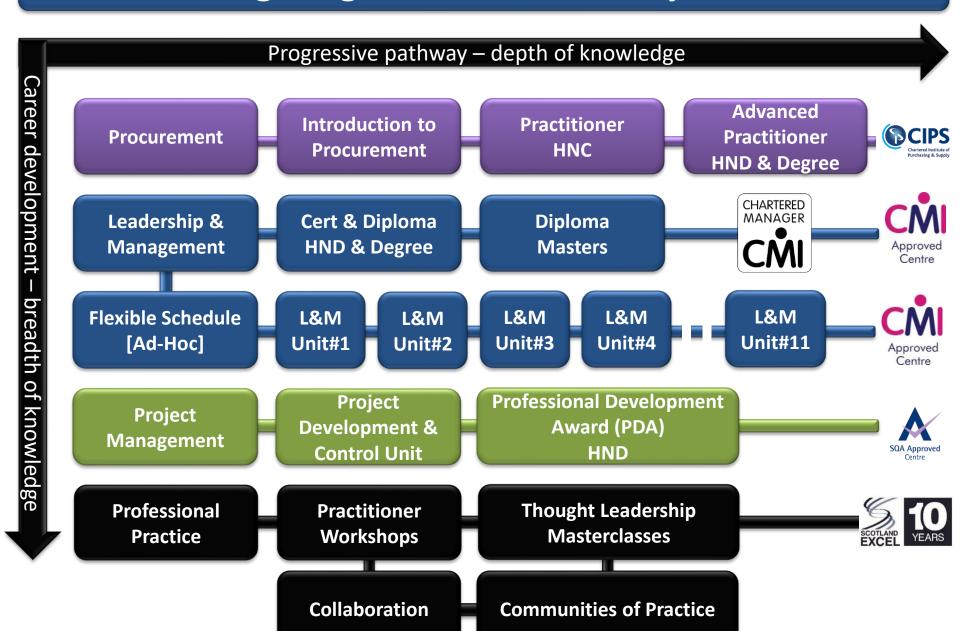
Opportunity

Training and Education

Hausman (2005) identifies innovation as being positively **connected** to managers' training and education, whilst Von (2005) states many managers have **inadequate** skills to **reflect strategically**.



Learning Programmes – Academy Portfolio



Innovative-Work-Behaviour

Bos-Nehles et al (2017) state innovative-work-behaviour is the intentional behaviours of individuals to produce and implement new and useful ideas explicitly intended to benefit the individual, group or organisation.

Bos-Nehles (2017) state innovative-work-behaviour is "broader than creativity as it also includes the idea promotion and the implementation phase".



Kawasaki (2004)

Find Your Path to Procurement Success





Scotland Excel Academy

http://academy.scotland-excel.org.uk

Find Your Path to Procurement Success



Scotland Excel Academy

http://academy.scotland-excel.org.uk

References

Appelbaum E, Bailey T, Berg P and Kallenberg A 2000. Manufacturing Advantage: Why High-Performance Work Systems Pay Off, **Cornell University Press**, Ithaca, NY

Borins S 2008. Innovations in Government: Research, Recognition and Replication **Brookings Institution Press, Washington DC**

Bos-Nehles A, Renkema M, Janessen M 2017. HRM and innovative work behaviour: a systemic literature review **Personnel Review**, Vol. 46 Issue: 7, pp.1228-1253

Boud D, Solomon N & Symes C 2001. New practices for new times in Boud D & Solomon N Work based learning: a new era in higher education? **Society for Research into Higher Education and Open University Press**

Gray D 1999. Work based learning, Action Learning and the Virtual Paradigm. **European Conference on Educational Research. Lathi Finland** September 1999 [Online], Available: http://www.leeds.ac.uk/educol/documents/00001260.html (22 June 2017)

Hartley J, Sorensen E, Torfing J 2013. Collaborative Innovation: A Viable Alternative to Market Competition and Organisational Entrepreneurship **Public Administration Review**

Osborne S P and Brown L 2011. Innovation, Public Policy and Public Services Delivery in the UK: The World That Would Be King? **Public Administration** Vol. 89(4) pp 1335-50

Osborne S P and Gaebler T 1992. Reinventing Government: How the Entrepreneurial Spirit Is Transforming the Public Sector **Addison-Wesley Reading MA**

Raelin J A 2008. Work-Based Learning: Bridging Knowledge and Action in the Workplace. San Francisco: Jossey-Bass