Find Your Path to Procurement Success People and Capability





Procurex, Glasgow Tuesday 23 October 2018 Ian McNaught Customer Development Manager

Scotland Excel Academy

http://academy.scotland-excel.org.uk

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Innovation

Borins (2008) and Osborne & Browne (2011) state "There is growing demand and pressure for the public-sector to become more innovative". This is in response to increasing citizen expectations, significant financial challenges and multiple "wicked problems" that cannot be easily solved, nor solved by increasing the funding of existing mechanisms and standard solutions.

Innovation

Hartley (2013) confronts the "myth that the market-driven private sector is more innovative than the public-sector..."

Bose-Nehles (2017) state there is a **lack of knowledge relating to innovation** at the individual level.



Definition

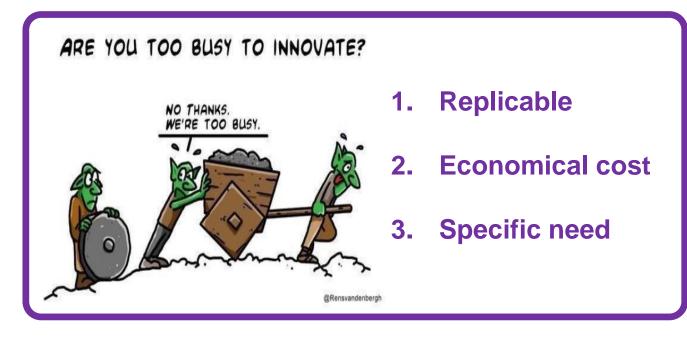
A thought or suggestion as to a possible course of action.



Innovation:



The process of translating an idea or invention into goods or services that create value which customers will pay for. To be called an **innovation**, an idea must be **replicable** at an **economical** cost and must satisfy a specific **need**.



Adapted from: http://www.businessdictionary.com/definition/innovation.html

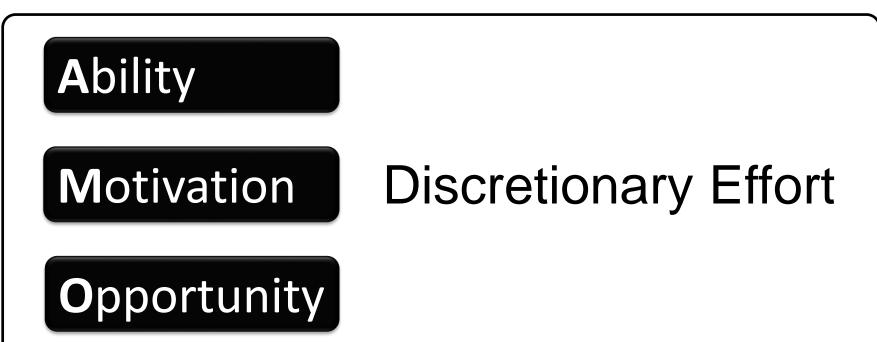
Work-Based-Learning

Raelin (2008) states work-based-learning is centred around reflection on **work practice** and on **live projects** and challenges to individuals and organisations – the creation of knowledge is a shared and collective activity.

Gray (1999) states work-based-learning operates at both a **formal and informal** level supporting **goal oriented**, **problem-centred** experimentation followed by **personal reflection** on the outcomes.

Ability-Motivation-Opportunity

Applebaum et al (2000) state the abilitymotivation-opportunity framework stresses the **combination** of all components affecting **organisational performance** through **discretionary effort**.

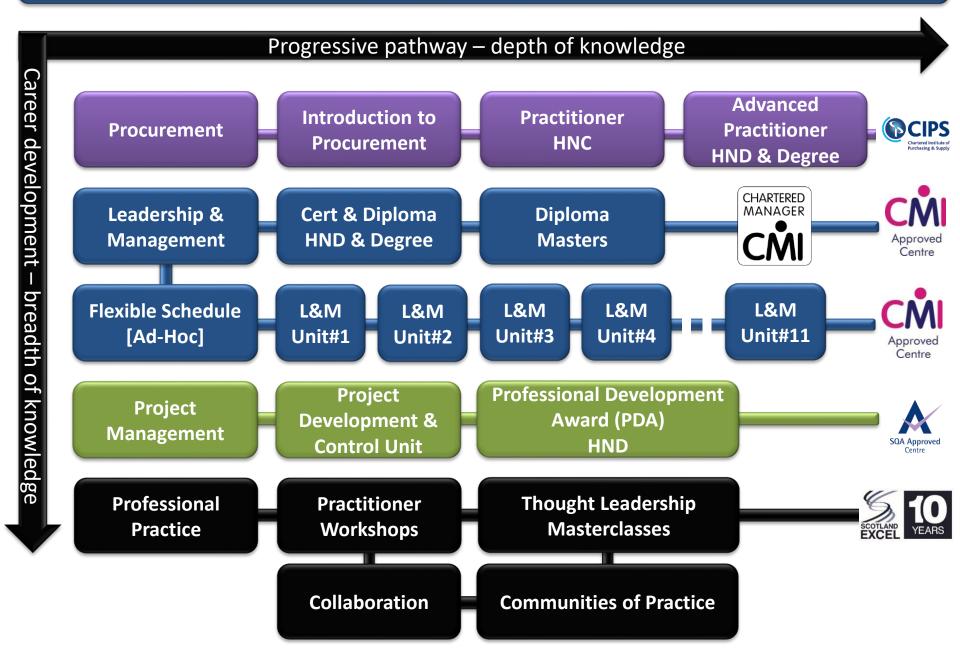


Training and Education

Hausman (2005) identifies innovation as being positively **connected** to managers' training and education, whilst Von (2005) states many managers have **inadequate** skills to **reflect strategically**.



Learning Programmes – Academy Portfolio



Innovative-Work-Behaviour

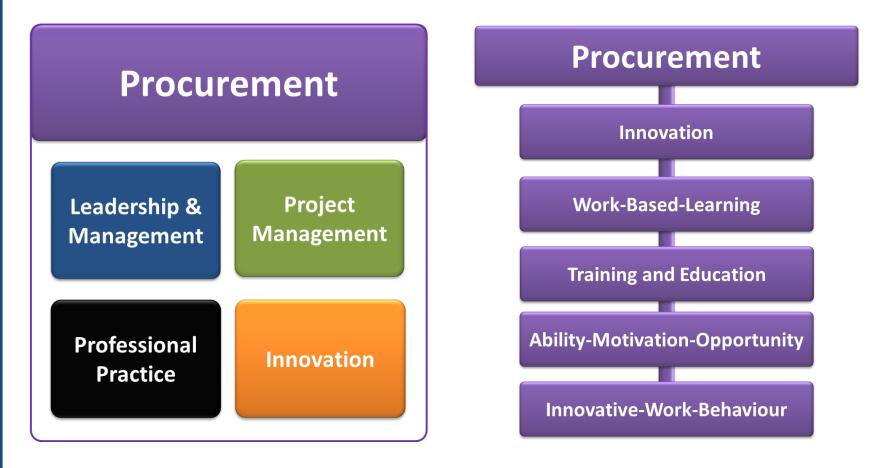
Bos-Nehles et al (2017) state innovative-work-behaviour is the intentional behaviours of individuals to produce and implement new and useful ideas explicitly intended to benefit the individual, group or organisation.

Bos-Nehles (2017) state innovative-work-behaviour is "broader than creativity as it also includes the **idea promotion** and the **implementation** phase".

Ideas are easy, *implementation is hard.*

Kawasaki (2004)

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