Scotland Excel Conference 2019

Community: our local communities, our procurement community and our communities of the future.



Welcome and Agenda

Hugh Carr Head of Strategic Procurement



Working to protect, preserve and enhance our marine and coastal environment



Email: kimouk@aberdeenshire.gov.uk







KIMO: Municipalities for Sustainable Seas

Faron McLellan – KIMO UK Coordinator

Scotland Excel Annual Conference 17th April 2019



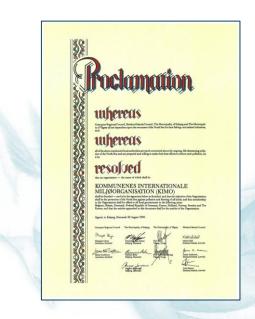


- KIMO Who, Where, What?
- Projects:
 - Fishing For Litter
 - Pitch In
- *** KIMO UK**
- Membership

What is KIMO? Kommunenes Internasjonale Miljøorganisasjon



KIMO is a local authorities international environmental organisation that works to protect, preserve and enhance northern Europe's marine and coastal environment.



Founded in August 1990 by four municipalities:

- Grampian Regional Council, Scotland
- Shetland Islands Council, Scotland
- The Municipality of Esbjerg, Denmark
- The Municipality of Vågsøy, Norway

KIMO Members



KIMO now has **82** member municipalities in **8** countries, representing more than **5 million** citizens across Europe.

- Netherlands and Belgium (35)
- Sweden (13)
- Denmark (17)
- ♦ UK (7)
- Norway (5)
- Faroe Islands (2)
- Germany (2)
- Lithuania (I)



What Does KIMO Do?



Lobby international conventions, industry, the EU and governments to take effective action on marine pollution and maritime safety

Promote a collaborative approach to the use and protection of coastal and maritime areas

Lead by example in improving the marine environment through projects, public engagement, collaborative working and sharing of best practice

Our flagship project – Fishing for Litter





Lobbying





- Marine Strategy Framework
 Directive
- Plastics Strategy
- Port Reception Facilities Directive



INTERNATIONAL MARITIME ORGANIZATION

- MARPOL (incl. Annexes)
- MEPC
- PPR

Plastics/ Microplastics Pollution from Industry Maritime Safety Pollution from Shipping Marine Litter

Waste Management



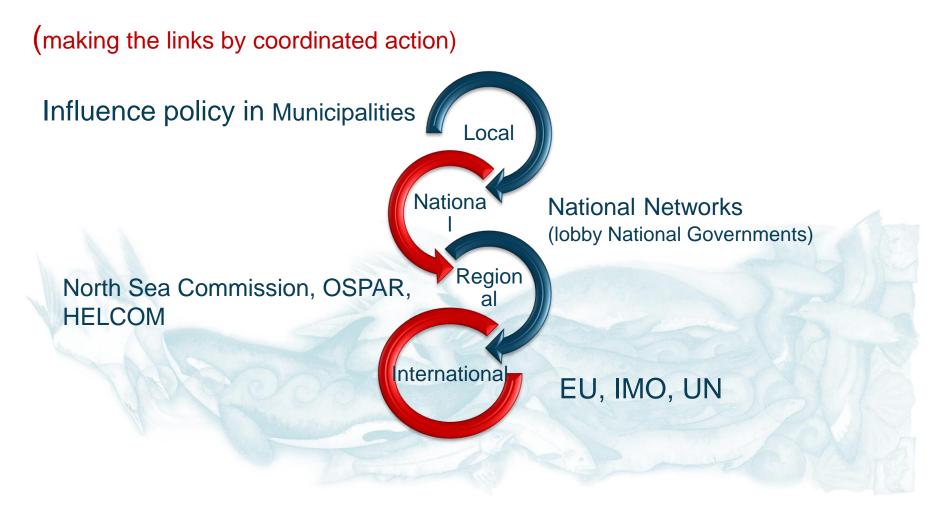
- Regional Action Plan on Marine Litter
- ICG-ML
- EIHA



Baltic Sea Action Plan

Influence at all levels of governance





KIMO – Action Areas



- Marine Litter plastics, microplastics, fishing gear
- Maritime Safety & Pollution paraffin, container spills, MSP
- Dumping of Waste at Sea nuclear mud Cardiff Bay (UK), Sklinnabanken (Norway)
- Nuclear Emissions & Transportation
- Pollution from Oil & Gas

Hazardous Substances and Eutrophication

Fishing For Litter

A simple, effective initiative that aims to reduce marine litter through involvement of key stakeholders – the fishing industry, ports and harbours

0

DIECROW

Municipalities for Sustainable Seas

KIMO

Fishing For Litter – Objectives

- Reduce marine litter from the marine environment through physical removal
- Raise awareness of social, economic and ecological impacts of marine litter among fishers and within the fishing industry
- Change waste management processes within the fishing industry







How does it work?

- Participation is voluntary
- Boats are issued with large hard-wearing bags

NO

- Fishers collect marine litter caught in nets during normal fishing activity
- Bags are deposited on the quayside at the designated site
- Waste is removed and disposed of by a waste management company or local authority
- No cost to the fishermen

Fishing For Litter Hub

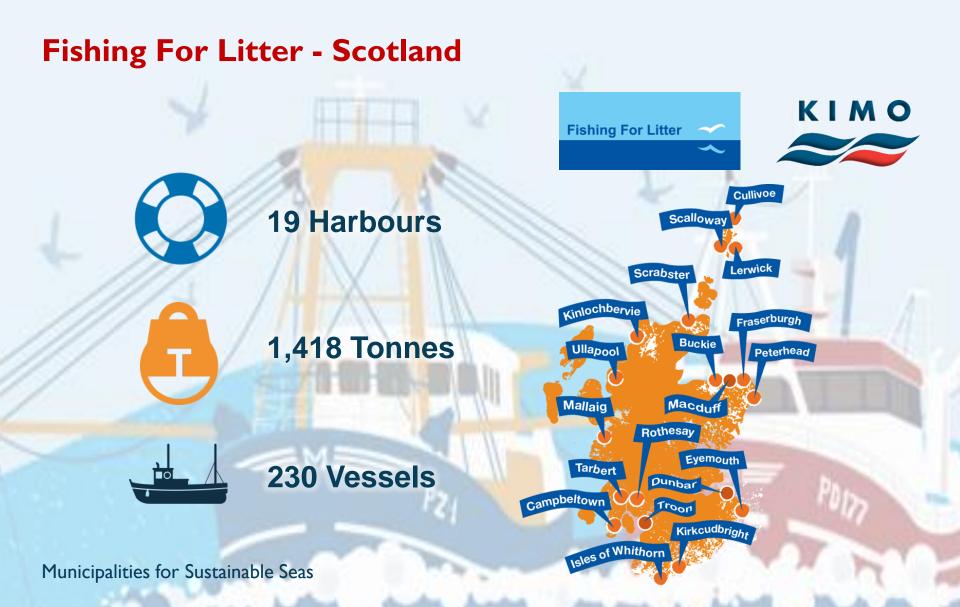
- In 2019, KIMO launched the Fishing For Litter Hub
- The Hub provides a single, centralised resource to all those who participate and run Fishing For Litter projects
- This platform will encourage joint working, coordinated data and the dissemination of best practice
- ✤ A forum to optimise economies of scale

A tool for implementing and expanding the initiative









Fishing For Litter - England







FIDRA

Project collaboration between KIMO and Scottish NGO Fidra

The aim of the project is to reduce harmful microplastic emissions into the environment from artificial grass playing fields

 Between all pitch owners, maintainers and users, we hope they will all 'Pitch In' and help tackle the issue using our Toolkit and Guidelines



http://team-pitch.in

Municipalities for Sustainable Seas

Pitch in to reduce microplastic loss from artificial pitchos: Guidelines for Designers and Procurement Specialists



PITCHERE

Source particular and particular distribution of the state of the

FIDRA

KIMO UK - Current Projects/ Interests



- Fishing For Litter
- Artificial Turf Pitch In Project
- Emergency Towing Vessels (ETVs)
- North Sea Oil and Gas Decommissioning
- Pick Up Three Pieces
- Net Recycling
- Plastic in Roads





KIMO UK Members



Aberdeenshire Council
Highland Council
Aberdeen City Council
Argyll & Bute Council
Shetland Islands Council
Comhairle nan Eilean Siar
Orkney Islands Council



KIMO UK Chair Provost William Howatson

KIMO UK Membership



- Each member authority can elect 3 delegates (councillors or officers) or their substitutes to the KIMO UK Board
- Quarterly KIMO UK Board meetings
- A Chairman is elected by the KIMO UK Board and serves a two-year term
- AGM is hosted by a KIMO International member authority each year and each country takes a turn.
- The next AGM will be held in Velsen (the Netherlands) on Saturday 12th and Sunday 13th October 2019

Membership Benefits



KIMO's agenda is municipality-focused

- Influence We give our member municipalities influence at both national and international level through a collaborative approach
- Experience We produce guidelines for member municipalities on environmental best practice
- Lobbying We lobby on behalf of our members to bring about national and international policy changes beneficial to municipalities

Cost savings - We have helped our member municipalities to save money by shifting responsibility for the costs of environmental clean-up actions from municipalities to projects and national governments



Joining KIMO



It's simple!

Annual membership fees are agreed by the respective national Boards each year

Membership fees are based on population size

Membership includes both national and international influence to KIMO activity

Thanks for Listening



Faron McLellan – KIMO UK Coordinator

kimouk@aberdeenshire.gov.uk www.kimointernational.org



Sustainability for Future Generations

Lesley Richard, Strategic Procurement Manager, Scotland Excel, Sunnyside Ocean Defenders



















STANDING UP 'FOUR' NATURE!



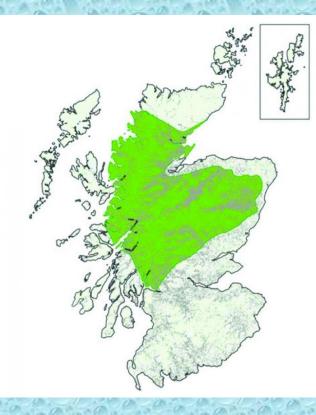














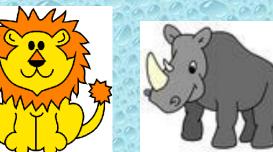
A Grove of trees in the Scottish Highlands Sunnyside School of Conservation Sunnyside Family and Friends November 2018 and beyond



A HIGH 'FIVE' FOR WILDLIFE!







Wildlife Warriors





'SIX' DEGREES BELOW!

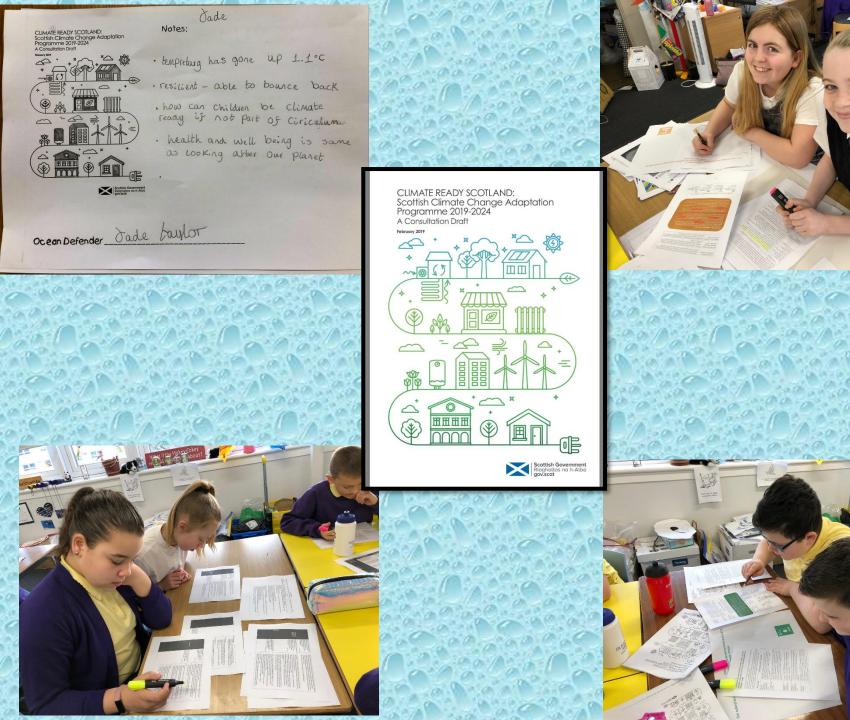












Sunnyside Ocean Defenders By Email: gw10perrielisa@glow.ea.glasgow.sch.uk

Our refs: 2019/0005281 and 2019/0005555

Lo February 2019

I ments

Thank you for your emails of 15 February 2019 to myself and Ms Cunningham about your Thank you for your emails of 10 restricting the change to be included within all levels of recent visit to Holyrood and your wish for climate change to be included within all levels of recent visit to Holyrood and your wish or persuasively and I am impressed by the keen the Scottish curriculum. You wrote very persuasively and I am impressed by the keen interest you are taking in the world around you.

Scotland's curriculum, Curriculum for Excellence, has been designed to prepare our children and young people for learning, life and work in the modern world, allowing teachers to and young people for real-life issues that are of interest to young learners like you. It provides many exciting opportunities for pupils to learn about issues such as climate change, whether they are in primary school or secondary school.

The curriculum areas of social studies, technologies and sciences provide opportunities for pupils to learn about climate change, renewable energy and sustainable development. These topics feature in a number of Curriculum for Excellence 'experiences and outcomes' which set out the quality and nature of the learning experiences, and what we expect children to achieve between the ages of 3-15. For example:

· Sciences: I can explain some of the processes which can lead to climate change and discuss the possible effects of atmospheric change on the survival of living things

Scottish Ministers, special advisers and the Permanent Secretary are covered by the terms of the Lobbying (Scotland) Act 2016. See www.lobbying.scot

St Andrew's House, Regent Road, Edinburgh EH1 3DG www.gov.scot

INVESTORS Accredited

- Technologies: I have looked at how lifestyle can affect the environment and Earth's
 and Lean make suggestions about how to improve the improvement and Earth's resources, and I can make suggestions about how to live in a more environmentally
- Social Studies: I can identify threats facing the climate, and consider how these affect

These experiences and outcomes demonstrate how climate change and renewable energy These experiences and rehewable energy are currently included within the curriculum for children and young people between the ages

Sustainable development education and global citizenship are important features of Sustainable development learning is a way for schools to provide exciting and inspiring opportunities for pupils to connect with nature and the big issues affecting their local communities and society. In 2013, Scottish Ministers accepted the recommendations from the Learning for Sustainability Report (2012) which recommended that all learners in Scotland are given the opportunity to experience 'Learning for Sustainability'. Learning for Sustainability encourages schools to combine sustainable development education, global citizenship and outdoor learning. At its very core are issues relating to social justice, fairness, equal access to resources, children's rights and engagement with difficult issues such as climate change.

Climate change and renewable energy also feature within the National Qualifications for young people aged 16-18. These give learners the opportunity to study the causes and effects of climate change in more detail and develop their understanding of the scientific, geographical, technological and political aspects of the issue.

You may also be interested to know that over the last 20 years the Eco-Schools Scotland programme has grown to become one of the most successful Eco-Schools programmes in the world. Around 98% of local authority schools in Scotland are registered with the programme which is managed by Keep Scotland Beautiful, with over 2,000 schools and centres being awarded Green Flag status. The 10 topics within the programme provide lots of opportunities for pupils to learn about climate change. Continued support and funding from the Scottish Government has played a major role in supporting the success of Eco-Schools Scotland, with funding of £330,000 being awarded in this financial year alone. If you want to find out more please visit www.keepscotlandbeautiful.org/sustainable-developmenteducation/eco-schools/.

I hope that this reassures you about our continued commitment to include climate change education within the curriculum. I also hope that you maintain your interest in global issues and thank you again for taking the time to write to us.

Yr. John Swinne

#HIGERS

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SONNYSIDE OCEAN DEFENDERS

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Wild and Free

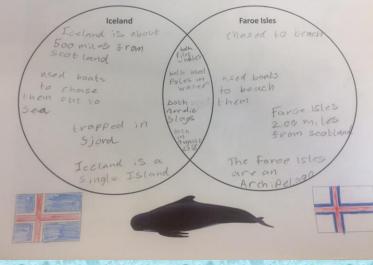








When Pilot Whales Meet Humans







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HSI United Kingdom 13/09/2018 Replying to @SunnysidePri and @HSIGlobal

Hello @SunnysidePri our UK Director Claire Bass sends you this message from the #IWC67 in Florianópolis where she and our team are battling for whales



16

Vinco - Sunnyside School of Conservation











The Ocean Defenders fund was started a few years ago and we are delighted to have raised another chunk of cash for charities that look after cetaceans. We have given the charity B.D.M.L.R another ...



TIDE





















Müller to offer straw collection scheme in schools

Overview

• Following a recent meeting with pupils at Sunnyside Primary School in Glasgow, Müller were so impressed with the pupils' commitment and detailed research, that they are putting in place a new scheme to help tackle the issue.











#NaeStrawAtAw

Encourage the public to start asking for 'Nae Straw At Aw' with their drink To encourage businesses to stop automatically putting a straw in each drink they serve customers.













Rocking the boat: #Glasgow @SunnysidePri #NaeStrawAtAw campaign has been taken on board by ferries operator #CalMac bbc.in/2DKbJi8



6:53 AM - 25 Jan 2018





Following

CalMac Ferries are delighted to support @SunnysidePri in their #NaeStrawAtAw campaign by banning plastic straws on our ferries and spreading word of this initiative across the communities we serve. All other sources of single-use plastics are under review. calm.ac/2nhMolB



1:52 AM - 26 Jan 2018







Please Remember...

★ Until a suitable alternative to the plastic straw that can be used for people who need a straw to drink hot drinks...businesses must be encouraged to keep some plastic straws available.





ABERDEENSHIRE

INVERCLYDE







Glasgow City Council?

HIGHLANDS

PERTH AND KINROSS

EDINBURGH CITY



SHETLAND ISLANDS



A PRETTY SIGHT



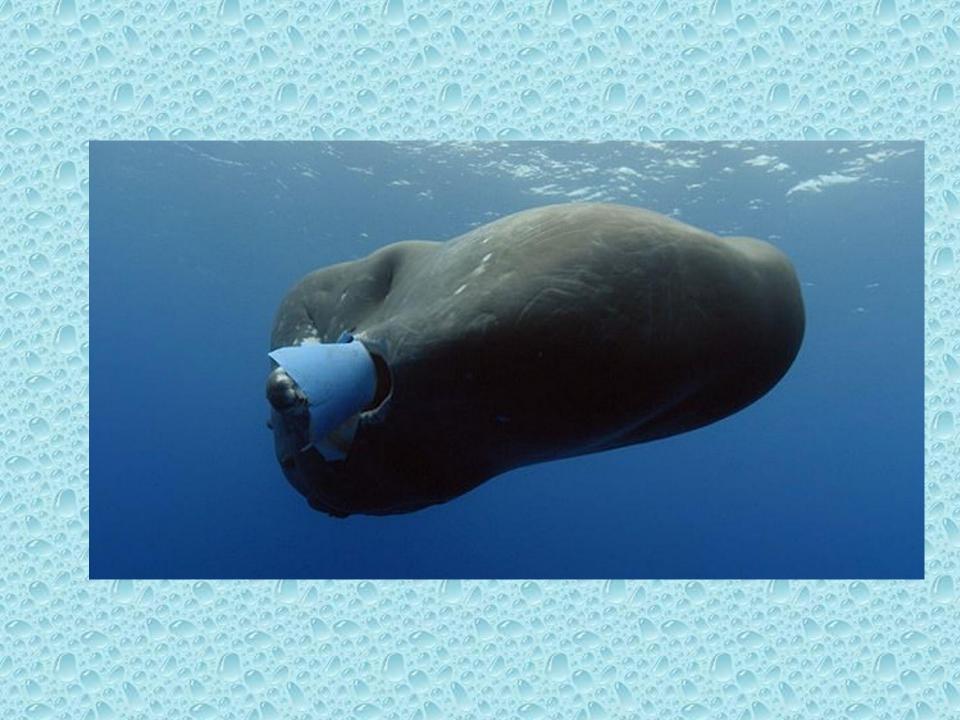
PRETTY SPECTACULAR





PRETTY DEADLY







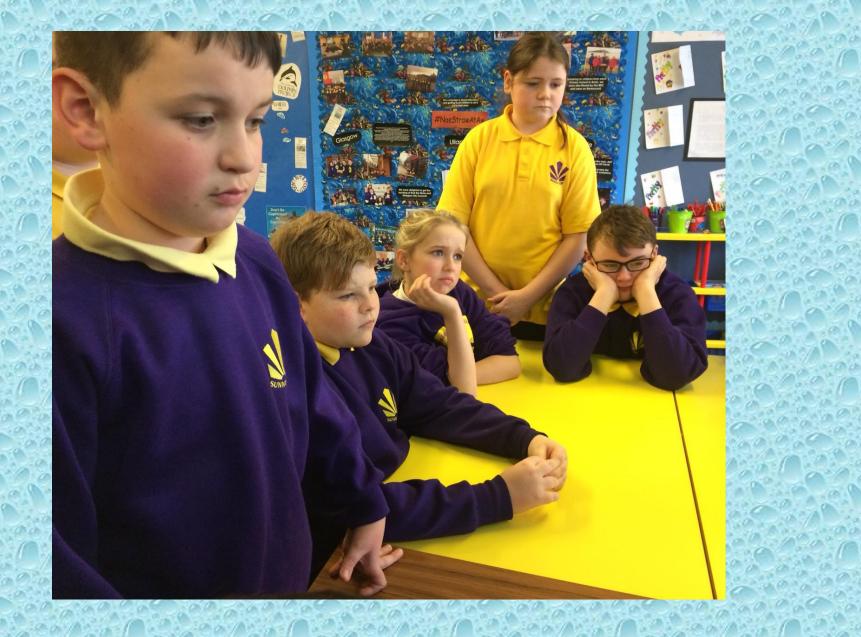


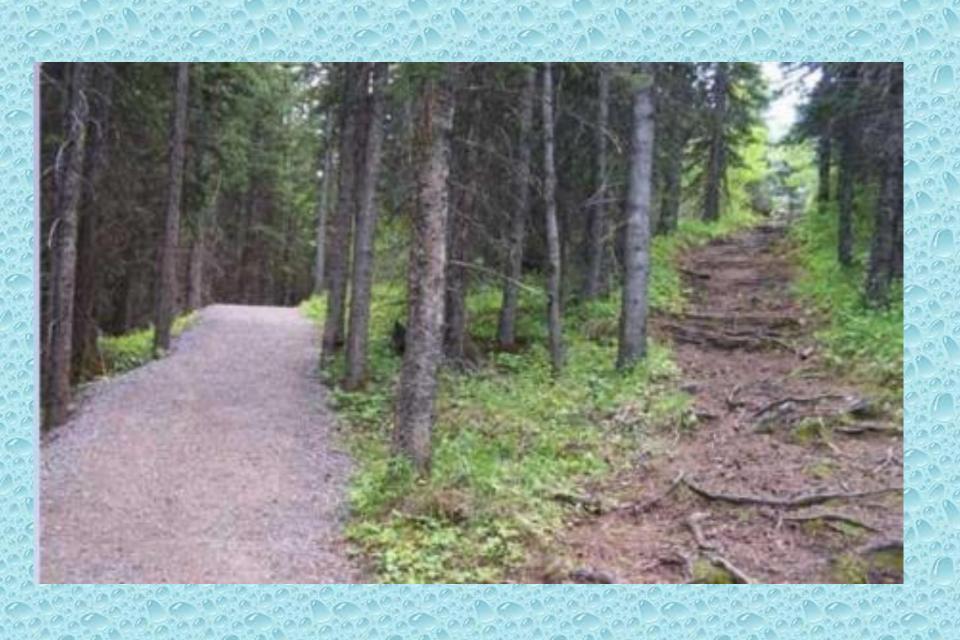




STOMACH DISSECTION Bird: Fulmar Sample name : Fae N13 Plastic Found ? (Dor N Hems found : Balloon. Estones and squid parts. Photograph ? Yor N











#SparkleDebacle



Arrochar











Get Involved

#DrainCampaign #DrainCampaign



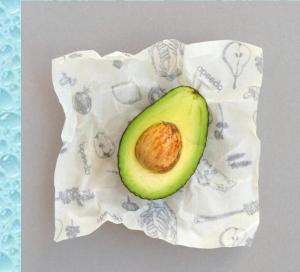


Bankton Primary S... · 14/12/2018 ~ Bankton Primary joined the Sparkle Debacle today watching a video made by the Ocean Defenders @SunnysidePri We were impressed by their commitment to change. All classes are going to discuss this week #sparkledebacle





Challenges Ahead









Challenges Ahead











The Oban Times Thursday 12 July 2018



Members of Nae Straw Oban present Roxy's Cafe with an award for ditching plastic straws.

1 it is in discussion clodge, as well as othed parties, after the n wrote to the local proposing a partner-ld a £5 million hotel

ary this year, The es reported that Bute Council was am up with a busito redevelop one economic return'

car parks were nade, adjacent in House and tments; the car



lobbying local businesses to stop using plastic straws. The group is called Nae Straw Oban and consists of Julia current car parks | MacLeod, Brooke McCloskey,

Kaelyn Shores, Anna MacDonald, Eliza Bavington, Iona Caldwell, Natalie Lopez and Jodi Anderson.

They have visited a number of businesses in the town with Albany Street; the goal of persuading them k in Tweeddale to stop using plastic straws and reduce the amount of

plastic waste Oban produces. The girls have been successful in managing to get a number of key businesses to pledge to stop using plastic straws, such as Roxy's cafe. In recognition of this, the

girls awarded each business with a trophy which they can proudly display. Teacher Fiona Wilson said:

'I am very proud of the girls, who have led this initiative by themselves with almost no adult input. They are credit to the school."

Monday saw 15 men for a 'cuppa and a helping each other The first Andy's Man Club meeting in Oban

get together in Oban chat', with the aim of through difficult times.



SUNNYSIDE OCEAN DEFENDERS

WILD AND FREE

www.NaeStrawAtAw.org

Scotland Excel Conference 2019

Community: our local communities, our procurement community and our communities of the future.





Maximising Plastics Recycling Towards a low carbon, sustainable, more circular future

Adrian Bond Programme Manager: Recycling

zerowastescotland.org.uk

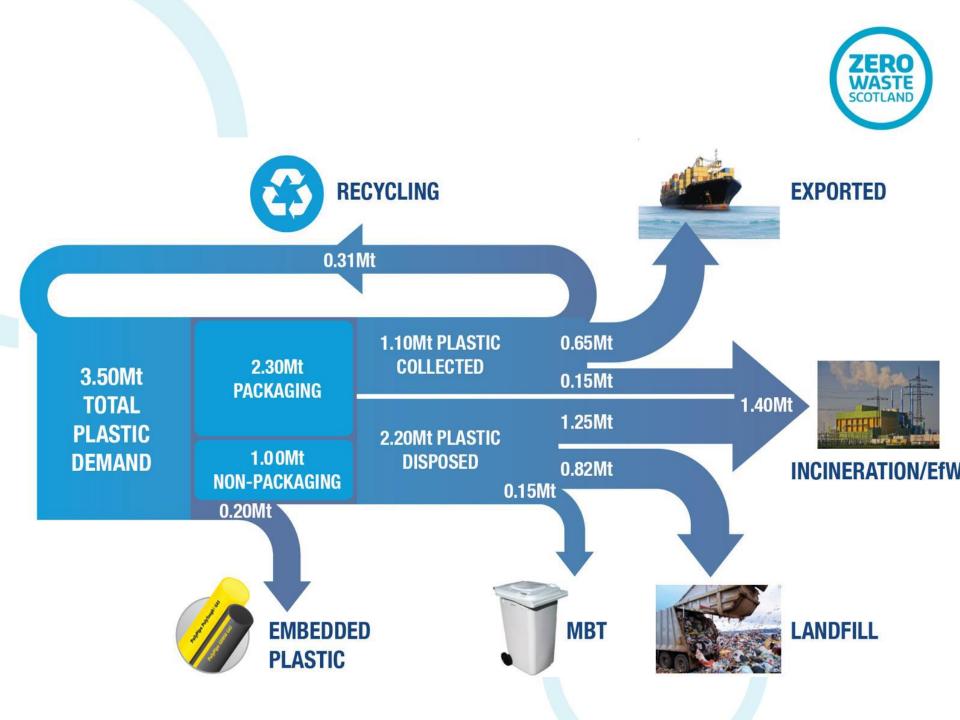


About Zero Waste Scotland

We exist to create a society where resources are valued and nothing is wasted.

Our goal is to help Scotland realise the economic, environmental and social benefits of making best use of the world's limited natural resources.





What Does Recyclable Mean?

Needs to be both Technically & Practically feasible

- Identified by consumer
- Collected by local authorities
- Separated at Material Recycling facility
- Processed into a new product

All at a profit / affordable cost



Consumer Perception

- 48% of people think 'single use plastics' can't be recycled
- Only 21% Scottish public knew that plastic bottles are 100% recyclable (14% in Glasgow!)
- Understanding packaging choices is **not** getting easier





•recycle for Scotland

Actions

- Household Recycling Charter
- Extended Producer Responsibility
- Plastics Tax??
- Improving Reprocessing
- Deposit Return Scheme



About DRS



- Deposit return schemes are used in 45 countries and territories around the world... from Sweden to Saskatchewan.
- Schemes reach up to 95% capture of target containers.
- There are **2.4 billion drinks containers in circulation** in Scotland.
- 694 million are plastic bottles, 639 million are cans, and 323 million are glass bottles.
- Currently, Scotland recycles just half of drinks containers.
- Half of all litter in Scotland could be recycled.
- Plastic bottles, and plastic food packaging sent to landfill, costs Scotland £11 million each year.

What are the benefits?

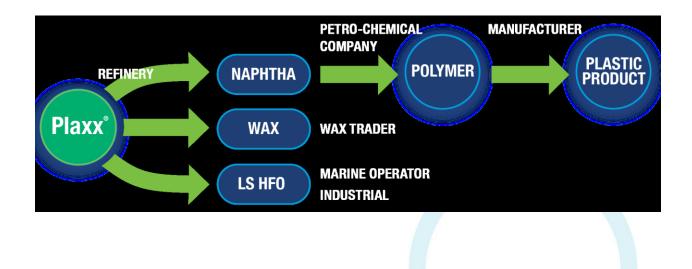
Creating jobs



Community benefits

Chemical Recycling – Project Beacon

- Recycles much greater proportion of plastic than by mechanical means alone
- First stage product Plaxx can be further refined



What Can You Do?

- Increase the demand for Recycled content
- Purchase Products that are reusable or easily recyclable
- Minimise packaging
- Be clear on the correct treatment route for end of life materials & communicate it
- Don't believe anyone who says its easy yet!!



Thank you.

zerowastescotland.org.uk

Coffee & Networking



#SXLconference19





Linked www.linkedin.com/company/scotland-excel



#SXLconference19

Workshop Group A – Megalithic 1 Preventing Microplastic Pollution from Artificial Pitches

Workshop Group B – Finnieston Suite Evaluating Alternatives to Single Use Plastics







Pitch In!

Tackling Microplastic Loss from Artificial Sports Pitches

A workshop for Local Authority Procurement in Scotland

Madeleine Berg – FIDRA



What is an artificial pitch?

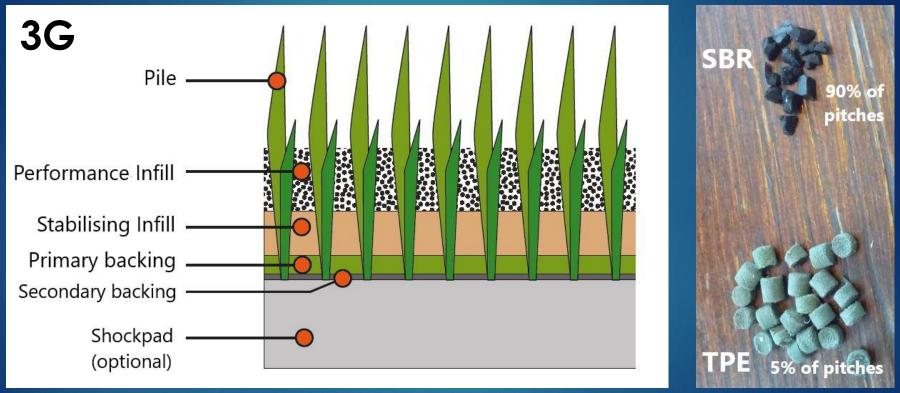


Image: Eunomia R&C



What is the problem?

1-5 tonnes of microplastic granules How do the granules escape? are added to each field per year Exit the pitch during maintenance activities Washed away with rain water Cling to Washed down Compactio socks and internal drains n shoes



Solutions

How do we stop microplastic loss from pitches?

Go back to Natural Grass?

Choose an alternative Infill?

Innovation – infill-free pitches?



Use barriers to keep infill in place



What are we doing?



Fidra / KIMO guidelines.

Collating best practice

Demonstrating effectiveness

Setting up case studies

Raising awareness

- With industry (consultants, contractors, manufacturers)
- With pitch owners / procurement teams
- With decision makers

Community action

- Raising awareness with schools, clubs and community groups
- www.team-pitch.in



The Workshop



A) The Pitch Planner Game

- Explore how pitches can be adapted to reduce microplastic loss
- Make the best pitch for your unique site and situation

B) How do we take this back to procurement?

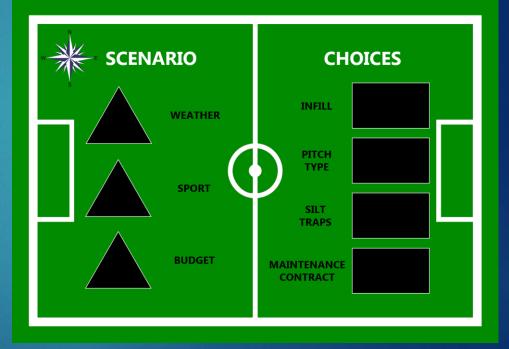
- Once we've learned what is needed to tackle microplastic, how do we bring this back to procurement?
- Explain to us how the procurement process works
- What can we do now, and what needs to change in the future?

A: Pitch In Planner game!



The goal:

- Plan and design your own pitch to minimise microplastic loss.
- What small changes can be made to reduce pollution risk?
- Each scenario is a bit different and will influence your choices
- Be creative think outside the pitch ;)



Step 1: Spin the wheel to pick your unique pitch!





http://www.kimointernational.org/pitch-in/workshop/



Step 2: Pitch Planning choices

Choose the best options for your unique site, to match your budget and reduce microplastic.

- Type of Infill
- Type of Pitch
- Maintenance Contract
- Silt Traps / Filters



- Cork Infill

 Expensive
- No microplastics
- Floats in water



Microplastic Reduction

- Specified in ContractEnvironmentally
- friendly
- Might be more
- expensive initially



Advanced silt trap

- Expensive
- Extra maintenance
- Captures 90% of infill lost to storm drain



3G Pitch with Shockpad

- Rugby, shinty, all football
- Less infill top-up
 required over time



Step 3: Pitch Design

Add features to your pitch to reduce risk of microplastic escaping

- What barrier will you put up around the pitch perimeter?
- Where will people enter/exit the site?
- What will you provide users to brush off their kit?
- How will you stop microplastic getting into nearby water? Drains?



Half-time huddle:



What are the changes you made?

- Where did you feel were high risks of microplastic loss?
- What were best options for your pitch?

What differences are there between sites?

- How did the different scenarios affect choices?
- What impact did the budget have?
- Does anyone have ideas that aren't on the cards?

B) Pitch Procurement



1) How does it work?

Imagine you've been tasked with procuring a pitch in your LA area.

What steps will be required?

Use post-its and pens to write down the process.

2) What could you change?

Procurement is a powerful tool!

How can you encourage design & planning to reduce microplastic loss?

Use another colour to add comments to your procurement flow chart.

3) What are the barriers?

What are the barriers you / we might face in achieving our 'microplastic free' goal?

How could the system change in the future?

Add comments / suggestions in another colour.

Post match analysis

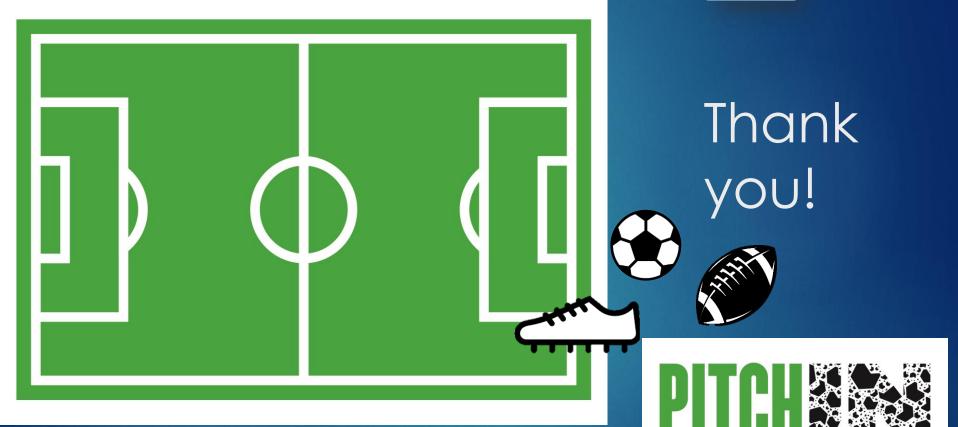


How can we use procurement as a tool to reduce microplastic?

What can we do now?

What could change for the future?





Madeleine.berg@fidra.org.uk

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#SXLconference19

Lunch





Procurement and Commercial Improvement Programme Update

Scotland Excel Conference 17th April 2019

Scott Gibson, Scotland Excel

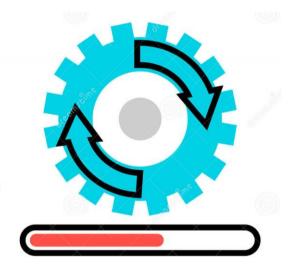
Presentation Contents

- PCIP progress update
- Some early analysis
- Some early conclusions
- Some lessons and observations
- Next steps
- The Future



PCIP Progress Update

- 23 out of 25 Focussed Assessments complete
- 177 questions so far assessed in Focussed Assessments
- 8 questions per Focussed Assessment on Average
- 5 out of 7 Full Assessments Complete



UPDATE



Some Early Analysis – Assessed Questions

Most Assessed Questions

- 3.3 Contract Coverage/Maverick Spend
- 3.4 Demand Management
- 3.5 Lessons Learned
- 3.2 Contractual Obligations and Additional Benefits
- 1.6 Internal Control Systems

Least Assessed Questions

- 4.2 Stock Management
- 2.6 Sustainability
- 1.1 Procurement Representation
- 1.3 Procurement Strategy
- 1.5 Learning and Skills: Capability and Skills



Some Early Analysis – Questions with Highest Increase

Question	2018/19 Average To Date	2016/17 Average	Average Increase
4.3 Procurement Process Automation	2.8	2.2	0.6
1.4 Learning and Skills: Resource and Skills	3.3	2.9	0.4
1.6 Internal Control Systems	3.1	2.6	0.4
1.9 Commercial Acumen	2.6	2.3	0.4
1.10 Continuous Improvement	2.9	2.5	0.4
2.4 Implementation and Exit Strategies	2.1	1.8	0.4
3.1 Contract and Supplier Management	2.4	2.0	0.4
3.2 Contractual Obligations and Additional Benefits	2.1	1.7	0.4
3.4 Demand Management	2.5	2.1	0.4

Some Early Analysis – Question Ranking to Date

2018/19 Rank To Date	2016/ 17 Rank	Question	2018/19 Average to date
1	1	4.2 Stock Management	3.7
2	2	1.1 Procurement Representation	3.5
3	3	1.5 Learning and Skills: Capability and Skills	3.3
4	4	1.2 Procurement Influence	3.3
5	6	1.4 Learning and Skills: Resource and Skills	3.3
6	7	1.3 Procurement Strategy	3.2
7	8	1.8 Fraud Awareness and Prevention	3.1
8	5	4.1 Goods Receipt and Payment Process	3.1
9	9	1.6 Internal Control Systems	3.1
10	10	2.3 Specification	2.9
11	13	1.10 Continuous Improvement	2.9
12	11	2.2 Strategy Development	2.9

Some Early Analysis – Question Ranking to Date

2018/19 Rank To Date	2016/17 Rank	Question	2018/19 Average to Date
13	18	4.3 Procurement Process Automation	2.8
14	12	2.1 Spend Analysis	2.8
15	15	3.3 Contract Coverage/Maverick Spend	2.7
16	14	2.6 Sustainability	2.7
17	17	1.9 Commercial Acumen	2.6
18	16	1.7 Risk Management	2.6
19	20	3.4 Demand Management	2.5
20	19	2.5 Evaluation Criteria	2.4
21	21	3.1 Contract and Supplier Management	2.4
22	22	3.5 Lessons Learned	2.3
23	23	2.4 Implementation and Exit Strategies	2.1
24	24	3.2 Contractual Obligations and Additional Benefits	2.1
			EXCEL YEARS

Some Early Analysis – Average Sector Score Projection

63%

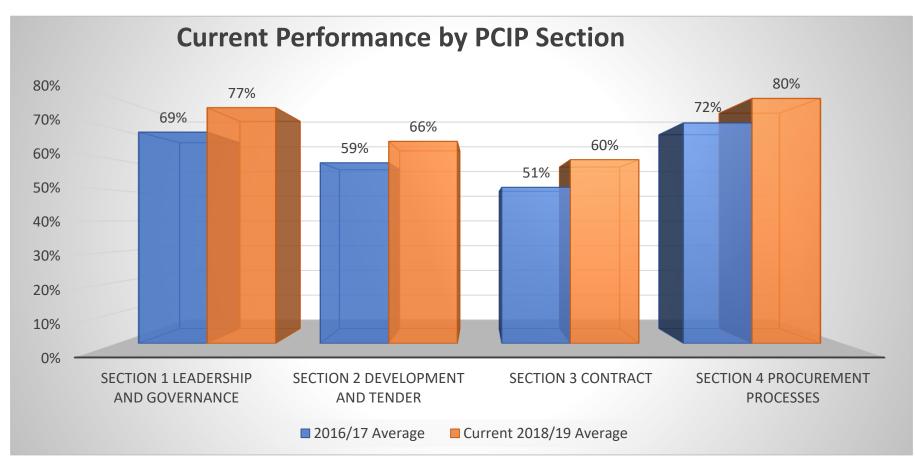
2016/17 Local Government Sector Average

69-70%

Projected 2018/19 Local Government Sector Average



Some Early Analysis – High Level Performance by Section



Early Conclusions

- Projected average sector score of 69-70% with an average increase of 7%
- Improvement is incremental with the sections and questions rankings remaining broadly similar 2016/17
- Procurement Process Automation reflects a focus on Digital?
- Some significant improvements in specific Councils (5 Councils with over 10% improvement)
 SCOTLAND

Early Lessons and Observations

- Focussed approach developed with the PIP Steering Group was generally well received, proportionate resource requirements and focussed discussion on assessment day
- General focus on questions moving from Ok to Good and Good to Great
- Standardisation larger assessment team and maintaining consistency
- Individual questions and performance?



Next Steps

- Complete the Programme!
- Use analysis to inform future project and change focus
- Collaborate with Scottish Government and other Sectors





The Future

- Is steady progress in our current environment enough?
- How do we maintain value from PCIP?
- What should the future PCIP look like?





Contract and Supplier Management – Development and Delivery

Kathryn Dickson, Commercial & Commissioned Services Manager, Scottish Borders Council, Gavin Brown Senior Contract and Grants Manager, City of Edinburgh Council



Developing Contract Management & Commercial Skills – Achieving buy-in



| scotborders.gov.uk/yourpart | yourpart@scotborders.gov.uk | # yourpart



Chief Officer Audit & Risk Jill Stacey Ext. 5036



Auditor: Lavinia Campbell Ext.6776

Final Internal Audit Consultancy Report

to

Chief Executive, Depute Chief Executives, Service Directors, Corporate Finance Manager, and Procurement and Payment Services Manager

on

Contract Management

10 March 2015



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'A business case for a Corporate contract management framework should be developed by Procurement following discussions and input from Transformation Projects relating to business process transformation proposals'





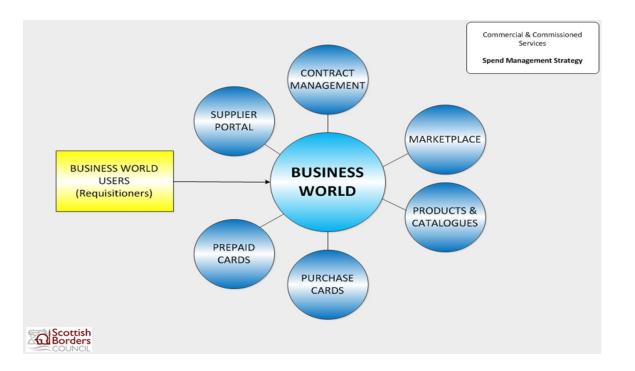
Business World Service Management Team Briefing May 2016







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Chief Officer Audit & Risk Jill Stacey Ext. 5036



Auditor: Lavinia Campbell

Final Internal Audit Report

to

Corporate Management Team, Commercial & Commissioned Services Manager, and Function Manager (Business Management)

on

Contract Management

8 January 2018



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'progress the work to design an effective Corporate Contract Management Framework'

'CMT should lead and drive the establishing and embedding of a contract management culture'

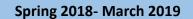
'inclusion of contract management skills as part of a broad set of commercial skills'



Development approach through a collaborative cross Council working group

- Workstream 1 The Commercial Function
- Workstream 2 Commercial Capability
- Workstream 3 Commercial Risk Assessment/Segmentation
- Workstream 4 Contract Management Administration
- Workstream 5 Contract Performance Management
- Workstream 6 Digital Tools
- Workstream 7 Assurance
- Workstream 8 Communications





April 2019 - March 2020

April 2020 – June 2020

- Working group met monthly
- Principles, tools and templates developed
- Proportionate, risk based approach agreed

Planning

Delivery

- Resources put in place
- Project plan will be developed
- Soft focussed launch
- Learning & Development build
- Commercial discussions
- Identification of savings opportunities

- Realise benefits and track through monitoring
- Adjust approach as required
- Review and identify Phase 2 priorities

Benefits

Development of commercial skills across Services and contract owners

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The City of Edinburgh Council

Gavin Brown

Contract and Grants Management Team

Scotland Excel Annual Conference 17 April 2019



Overview of Contracts and Grants Management (CAGM) Team





Overview of Contracts and Grants Management (CAGM) Team

- Aim: delivery of best value from contracts
- Support service areas across the Council to manage performance of contracts through:
 - Guidance
 - Training
 - Reviews of contractual compliance
- Assist service areas to implement contract management processes, leading to:
 - proactive management of risks
 - driving best value over the life of the contract
 - focus on continuous improvement in performance
 - positive working relationships between parties to the contract



The CAGM Team will provide a layer of contract and framework management support to service areas

CAGM Team

Contract and framework management support

- Support set up of contract management requirements
- Support delivery of contract management activity
- Support complex cross directorate contracts. If resource is deployed it may only be on a temporary basis until an appropriate contract manager can be identified
- Support service areas in conducting contract health checks
- Provide contract management guidance and support

Service Area(s)

Contract and framework delivery and management

- Implementation of procurement projects
- Appoint a contract owner and contract manager (where appropriate)
- Establish contract management responsibilities
- Performance monitoring and management
- Processing management information reports (e.g. community benefits)
- Supplier health checks / reviews

CPS

Procurement deliverv

- Identify and deliver procurement projects
- Complete detailed implementation plan with key actions, action owners and completion dates. Including preparing and issuing tender opportunities and award of contracts

Finance

Support Services

- Management and tracking of finances
- Benefits management

Supplier(s)

Deliver services / products

- Provide management information to Council based on contract requirements

Contract management

Innovation

Delivery of savings and community benefits

responsibility still owned by Service Areas

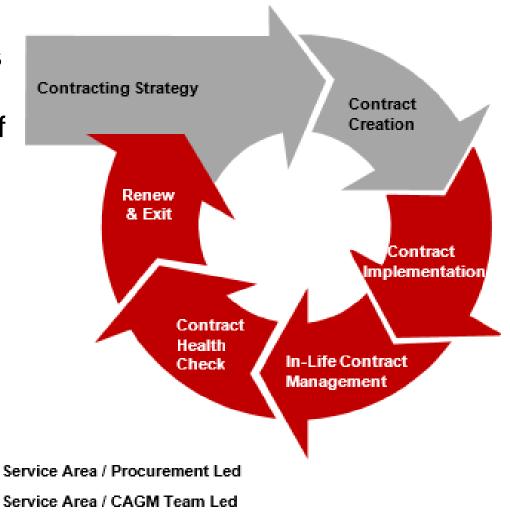
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Provides support across all aspects of contract management

Role of CAGM team:

To support all service areas across the Council to manage the performance of contracts through:

- Guidance
- Training
- Assistance in addressing issues



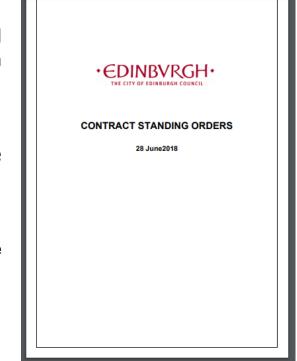


Contract Manager role

The <u>Contract Standing Orders</u> (CSOs) are the Council's legal and operational rules for how we buy goods and services from purchases of small value to millions of pounds.

Throughout the life of a contract the contract should be managed by the Contract Manager in respect of:

- performance;
- compliance with the specification and other terms of the contract;
- cost and benefits;
- Best Value requirements;
- equality requirements;
- delivery and risk management; and
- continuous improvement and Co-production principles.'





Contract Management guidance/tools/training

Provide guidance and templates to support Service Areas in managing contracts.

There are seven documents related to Contract Management:

Contract Management Manual Contract Classification Tool Key Performance Indicators Guidance Contract Handover and Management Report Contract Review Meeting Guidance Contract Change Note Guidance Contract Closure Report Guidance

Dedicated interactive learning module.





Purpose of the Contract Management Forum

- Encourage best practice with a standardised, centralised approach to contract management
- Link to Scottish Government, Framework providers' contract management requirements and guidance
- Knowledge sharing
- Networking
- Provide a sounding board



SCOTTISH FUTURES TRUST









Lessons Learned

- Communicate
- Collaborate and Co-produce
- Clear and obvious benefits for all stakeholders
- Create ownership
- Culture Change
- Clout





Summary

- CAGM Team offer guidance and support
- Contract terms always take precedence
- Service areas are responsible for contract management
- Clear terms of reference
- Understood roles and responsibilities
- Align to the Service Area delivery goals



Any questions?

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Scotland Excel Conference 2019

Community: our local communities, our procurement community and our communities of the future.



Supporting People and Organisational Development

https://academy.scotland-excel.org.uk @TheAcademySXL



Ian McNaught Strategic Organisational Development Manager

Juisne

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Tame - There is always a solution. Managers apply appropriate processes and standard operating procedures to solve the problem.

Critical - For example, a crisis, self-evident in nature. Typically authoritative command leadership behaviours are adopted. There is virtually no uncertainty.

Wicked - More complex. No clear relationship between cause and effect. We cannot solve the problem and need to be wary of acting decisively precisely because we cannot know what to do. The pressure to act decisively often leads us to try and solve the problem as a tame problem. The leaders role is to ask the right questions to a collaborative group...(Grint 2008).

Wicked problems are **further complicated in the public-sector** as "public authorities find it **difficult to rely on processes of trial and error** since the **consequences** of an error might cause irreversible damage to users, citizens or private firms". This is then compounded by the dynamic where there is "neither an immediate nor an ultimate test of a solution to a wicked problem because **undesirable future repercussions might outweigh the advantages achieved until now**" (Rittel and Webber 1973).

"There are a **growing number of wicked-problems** that are complex, ill-defined and hard to solve" Koppenjan and Klijn (2004).

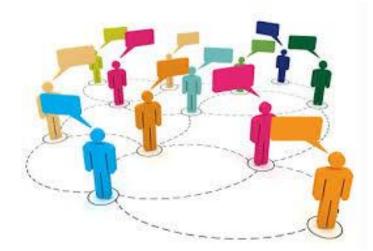
Building upon the complexity, and difficult of solving, wicked problems there are political aspects of wicked problems that make them conflict-ridden and difficult to tackle through joint action due to political antagonisms between multiple stakeholders. Misalignments of problem and political authority combined with a belief that solutions are unavailable, unpalatable or too expensive contribute to what is described as "super wicked problems" (Lazarus 2009).

"Problems that are sizeable, serious and enduring provide stimuli for public innovation, especially when the problems threaten core values, societal goals and social living" Torfing and Triantafillou (2016)



Courageous Collaborative Community

So how do we do **more** with **less**?



Multiple stakeholder collaboration is the **only method** able to **minimise** professional, organisational and institutional **barriers** whilst **maximising collaborative access** to innovation assets, knowledge, expertise, formal authority and a wide ranging network(s) (Bommert 2010).

Collaboration should **not involve tiresome and time consuming** discussions striving to secure unanimous agreement to a particular solution, such a consensus typically **will not** solve wicked problems and deliver innovative solutions (Scharpf 1994).

Collaboration is defined as "the process through which multiple stakeholder strive to find common ground for solving multi-party problems through a <u>constructive management of difference</u> (Gray 1989).

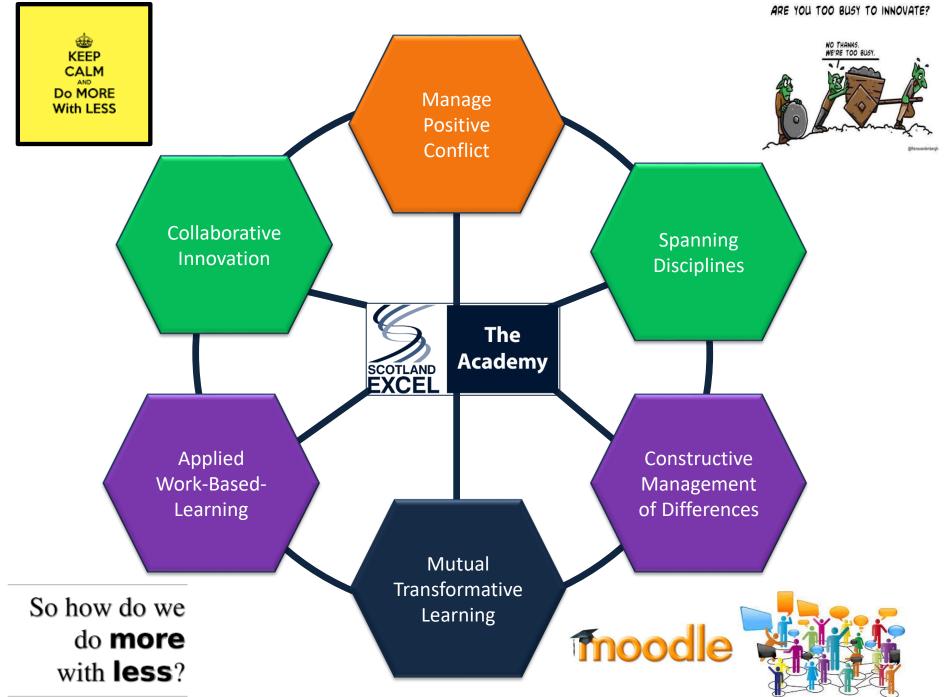
Collaborative Innovation

Collaborative innovation in the public-sector is "an **intentional process** that involves the generation and **practical adoption and spread of new and creative ideas**, which aim to **produce a qualitative change in a specific context**" (Sorensen and Torfing 2011).

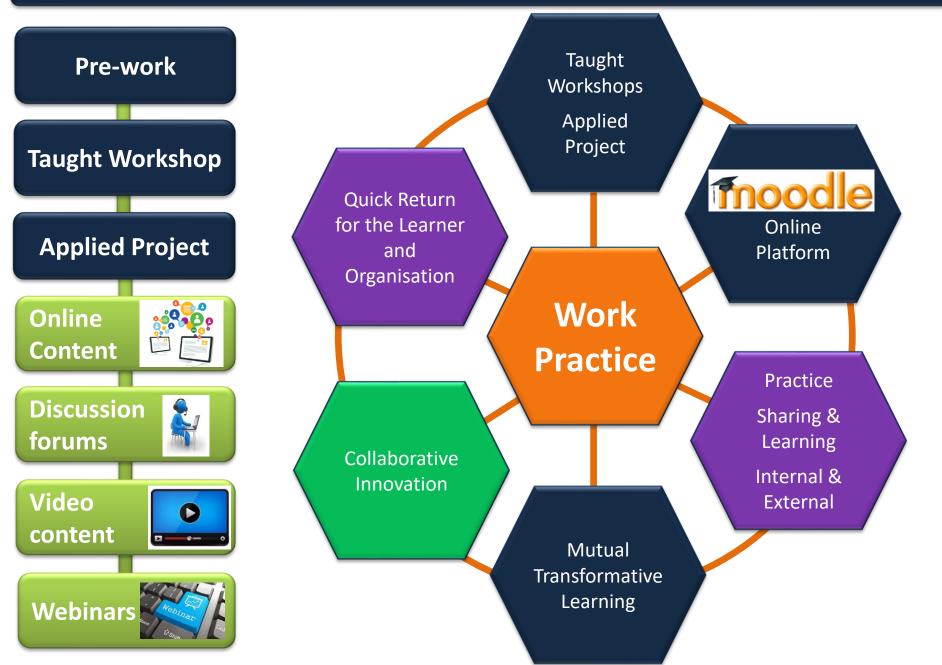
Supporting collaborative innovation, we need to appreciate the **productive role of difference and conflict in creative processes**, including innovation" (Thomas 1992).

"National policy makers and international organisations' perceive **innovation as the silver bullet**" to **empower improved performance** whilst **reducing costs** (OECD 2014). There is a sustained and growing momentum to drive innovation in the publicsector (Borins 2001, 2014) driven in part by "**fiscal pressures**, **political aspirations**, **professional ambitions** and **public demands** for solutions to the **growing number of wicked and unruly problems**" Torfing and Triantafillou (2016). Public-sector workers and managers are **under pressure to innovate** given an increasingly demanding and diverse client base coupled with complex "wicked" policy issues; and the rapid pace of technology (Bekkers, Edelenbos and Steijn 2011).

Fiscal crises strengthen the perception of the need for **secure fail-safe administration** - thus hampering innovation and **strengthening risk aversion**. Notwithstanding this, the **over-riding need to save money** and make cuts whilst maintaining services **may force politicians and elected members to drive innovation** (Pollitt 2010).



The Academy - Work-Based-Learning Methodology



The Academy Portfolio



Let's Work Together.... Courageous Collaborative Community





year old problem

- o 2 Procurement
- o 4 Leadership & Management
- o 1 Coaching & Mentoring
- 1 Project Management
- o 1 Innovation
- 25 Practice Workshops
- More to follow...

>1,200

national community



Let's establish a virtual community...



New Ways of Working





The Academy Moodle Platform – Home Page

http://www.scotland-excel.org.uk



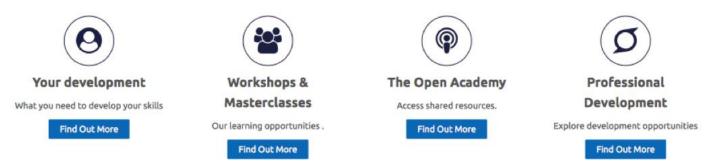
Welcome to the Scotland Excel Academy

Scotland Excel is the Centre of Procurement Expertise for the local government sector.

Established in 2008, we are funded by Scotland's 32 local authorities.

At Scotland Excel we are leaders of change. Over the past nine years, we have helped to raise the profile of procurement in local authorities by championing its potential to shape markets, support policy priorities and, ultimately, ensure the sustainable delivery of the services that every community needs.

In this exciting environment the sector's educational model is evolving to respond to the developing needs of our customers. Scotland Excel is leading the way with a responsive approach informed through the recent delivery of the Procurement & Commercial Improvement Programme.



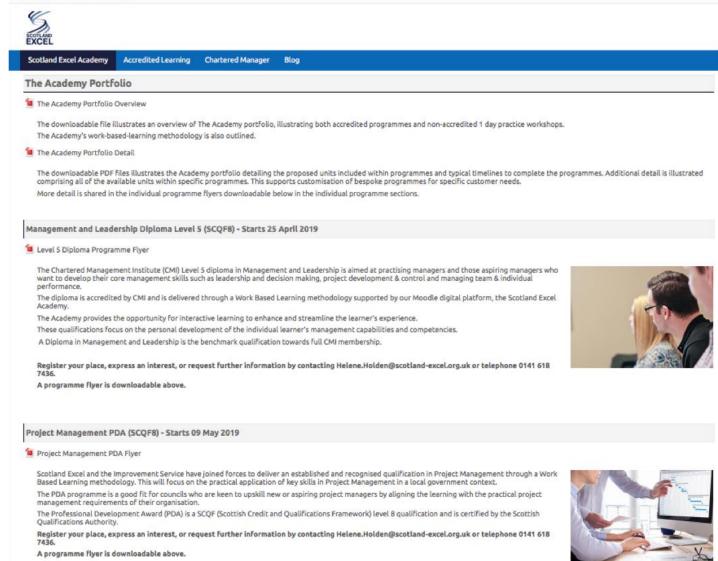




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The Open Academy – Programme Details & Sharing Practice

A http://www.scotland-excel.org.uk



https://academy.scotland-excel.org.uk/course/view.php?id=12

The Academy Moodle Platform – Cohort Units

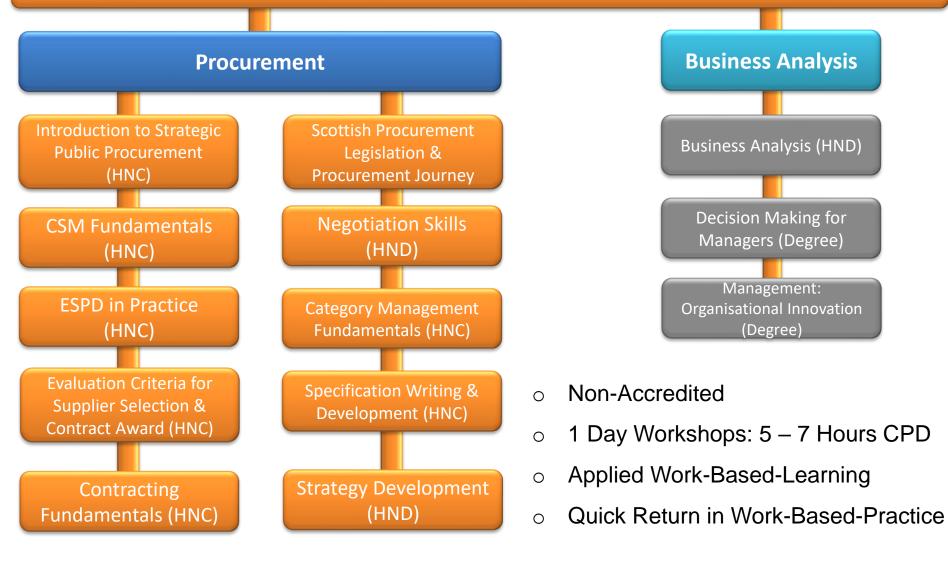
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Scotland Excel Academy	Accredited Learning Chartered Manager Blog My courses -
ome > Courses > Accredited	d ProFessional Practice > Leadership and Management > Commercial Leadership Cohort #4
Programme Resourc	ces
	Leadership programme. This programme is a blend of workshop and online learning activities. r programme can be accessed here.
Programme noticeboard	8
General news and annou	uncements
Programme overview	
important dates	
This area indicates key d	lates such as workshops, assignments and project deadlines
Module Descriptors	
Assignment Guidelines	
Programme FAQs	
Programme welcome: M	teet the Facilitators Page
Contact my tutor	
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Induction Workshop Slid	les

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Programme detail and scheduled dates are available on the Open Academy at https://academy.scotland-excel.org.uk/course/view.php?id=12

The Academy Practice Workshops – Non-Accredited



1 day non-accredited practice workshops are being developed. Schedule is available on The Academy at https://academy.scotland-excel.org.uk/course/view.php?id=12

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Let's Work Together.... Let's Collaborate...

People & Organisational Development

Collaborative Innovation Forum









The Academy - People and Organisational Development

- Let's get together on Thursday 22 August 2019
- Central Glasgow
- Interactive group exercises
 - Scope our development needs people & organisations...
 - Explore how we implement programmes to support our people
 - Explore how we implement programmes to support org. dev.
- Provision for virtual community discussion forum, streaming...
- \circ February 2020, let's continue with a regional event





Collaborative Innovation Forum – New Ways of Working...

- Let's create a forum where we can support collaborative innovation
- Let's get together in November 2019
- Central Edinburgh
- Interactive group exercises
 - $\,\circ\,$ Let's discuss how we tackle common wicked problems
 - $\,\circ\,$ Let's scope ideas we can progress together
- Provision for virtual community discussion forum, streaming...
- $_{\odot}\,$ May 2020, let's continue with a regional event





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Closing Remarks

